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While we were assisted and supported by all these people, and many others, any errors and omissions are entirely ours. These cases represent our interpretations based on our distinct personal histories and our experiences of working and traveling together over the years. The central nature of qualitative work is that the researcher *is* the instrument, and we are most certainly mindful of our limitations. Nevertheless, one of the most gratifying moments in this journey was reading the comments of those at the institutions who reviewed drafts of their case, many of whom expressed their appreciation of our efforts to give voice to their work and to tell their story. We are grateful, too, for their thoughtful editorial comments and have endeavored to address them.

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