# Does interview mode matter for food security measurement? Telephone versus in-person interviews in the Current Population Survey Food Security Supplement

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# Abstract

Objective: To assess whether interview mode (telephone vs. in-person) affects the results of surveys that measure food security.

Design: Responses given by households interviewed by telephone and in-person in recent US Current Population Survey Food Security Supplements (CPS-FSS) were compared. Statistical methods based on the Rasch measurement model were used to assess whether response patterns differed between the two interview modes. Multivariate logistic regression analysis was then used to gauge the effect of interview mode on the measured household prevalence rates of food insecurity and very low food security while controlling for income, employment, household structure, and other household characteristics that affect food security.

Results: Response patterns to the indicators that comprise the food security scale did not differ substantially between interview modes. Prevalence rates of food insecurity and very low food security estimated from the two interview modes differed by only small proportions after accounting for differences in the socioeconomic characteristics of households.

Conclusions: Findings suggest that effects of interview mode on food security measurement in the CPS-FSS are small, or at most modest. Prevalence estimates may be biased upwards somewhat for households interviewed in-person compared with those interviewed by telephone. The extent to which these results can be generalised may depend, to some extent, on survey characteristics other than interview mode, such as surveyor name recognition and respondents' trust and Household Food Security Survey Module confidence in the surveyor.

Keywords Food security Food security measurement Interview Interview mode Survey administration Current Population Survey Food Security Supplement Telephone interview

Surveys that measure household food security using the US Household Food Security Survey Module are typically conducted as telephone interviews or as in-person, faceto-face interviews. It is important to know whether data collected using these two methods are directly comparable, or whether there is a mode-of-interview effect that might bias comparisons between data collected using different methods. For example, the Current Population Survey Food Security Supplement (CPS-FSS), on which the US Department of Agriculture (USDA) bases its national food security statistics, is conducted using both methods, but about two-thirds of households are interviewed by telephone. If a community or a state conducts a survey using in-person interviews and wants to compare their results with national statistics, researchers need to know whether the interview mode affects responses.

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This analysis compares food security survey data from telephone and in-person interviews in the CPS-FSS to determine whether interview mode (telephone vs. in-person) affects measurement of food security.

### Methods

### Data source

Data are from the CPS-FSS from April 2001 and December 2001, 2002, 2003 and 2004. The Current Population Survey, to which the CPS-FSS is a supplement, is the nation's primary source of labour force, employment and earnings data. It is a nationally representative survey of about 60000 households conducted monthly by the Census Bureau for the Bureau of Labor Statistics. The sample is a probability sample from a complete address list of US households maintained and updated by the Census Bureau. In December, after completing the labour force interview, households are administered the Food Security Supplement, which includes questions about households' ability to access enough food for their needs. About 15% of households that complete the labour force interview are unable or unwilling to complete the supplement. Sample weights of households that complete the supplement are adjusted by the Census Bureau to match state- and national-level population controls so that statistics based on the supplement weights represent the civilian, non-institutionalised, national population. USDA uses the CPS-FSS data as the basis of its annual reports on the food security of the nation's households<sup>1</sup>, and for research on food security measurement and factors affecting households' food security.

Each household selected for the CPS is interviewed in four consecutive months and then in the same four months in the following year. Most interviews are conducted in-person in the household's first month in the survey and in their first re-entry month in the second year, and by telephone in the other six months. A new group of households enters the sample each month; in any given month about one-quarter of the sample is in monthin-sample groups that are normally interviewed by telephone.

Interview mode does not depend entirely on monthin-sample, however. Some households prefer to be interviewed by telephone in months 1 and 5; some households do not have telephones, or prefer to be interviewed in-person in other months. This pattern is not random with respect to food security. Generally, more affluent households are disproportionately interviewed by telephone.

#### Food security measurement

Household food security - access by all household members at all times to enough food for active healthy living - is measured in the CPS-FSS by responses to a series of questions about food-related behaviours, experiences and conditions that are known to characterise households having difficulty meeting their food needs<sup>2,3</sup>. The questions cover a wide range of severity of food access problems. Each question specifies lack of money or other resources to obtain food as the reason for the condition or behaviour. The series includes 10 questions about food conditions at the household level and among adults in the household and, if there are children present in the household, an additional eight questions about children's food conditions. Based on the number of food-insecure conditions reported (a raw-score count of dichotomous responses), households are classified as either food-secure (0-2 food-insecure conditions) or food-insecure (3 or more food-insecure conditions). Food-insecure households are further classified as having low food security (3–5 food-insecure conditions) or very low food security (6+ food-insecure conditions).\* Households with children are classified as having very low food security if they report eight or more foodinsecure conditions, including conditions among both adults and children.

Classification based on raw score is statistically justified provided response data fit certain assumptions specified by the Rasch measurement model. Statistical methods based on these assumptions were used to assess whether response patterns differed significantly between interview modes.

# Comparing response patterns – the Rasch measurement model

An essential characteristic of the food security scale is that the items comprising it vary across a wide range of severity of food insecurity. The precise severity level of each item (the 'item calibration' or 'item score') is estimated empirically from the overall household response pattern to the scale items. Generally, more severe items are less frequently affirmed than less severe items, and a household that affirms an item of mid-range severity is likely to have also affirmed all less severe items. Similarly, a household that denies an item at mid range is likely to deny all more severe items. These response patterns are not universal, but they are predominant. The Rasch measurement model<sup>4,5</sup> formalises this item severityordering concept and provides a basis for standard statistical methods to estimate each item's severity and assess the extent to which the response patterns observed in a dataset are consistent with the severity-order concept.

To assess whether response patterns were affected by survey administration mode, data from the two interview modes were fitted separately to the Rasch model. Overall model fit, item severity scores and item-fit statistics were compared between the two modes.<sup>†</sup> Overall model fit was assessed by comparing the dispersion (measured by standard deviation) of item scores between modes. Item dispersion is a measure of how consistently item responses adhere to the expected severity ordering. Lower dispersion indicates less consistently ordered

<sup>\*&#</sup>x27;Low food security' and 'very low food security' denote ranges of severity of food insecurity; these were described as 'food insecurity without hunger' and 'food insecurity with hunger', respectively, in USDA reports prior to 2006.

<sup>†</sup>Three of the 18 food security items are follow-up questions that ask how often a reported behaviour occurred during the previous 12 months. The items constructed from these questions form dependent pairs of items, with the items constructed from the base questions. These dependencies violate Rasch model assumptions, and the items require special treatment in fitting response data to the Rasch model. To avoid biasing item-fit statistics and (to a slight extent) item scores, two models were estimated separately for each interview mode. In the first model, the frequency-of-occurrence items were omitted. In the second model, the frequency-of-occurrence items were included but their base items were omitted. This provides meaningful item-fit statistics and slightly improved item calibrations for the dependent pairs of items.

responses (i.e. lower item discrimination), which can result from poorer understanding of questions, less carefully considered responses, or less precision by interviewers in recording responses. The severities of items relative to one another were compared between the two modes to identify any items or groups of items that were more likely to be affirmed, given responses to other items, in one mode compared with the other.

Item-infit statistics were compared to assess whether any specific item was understood less consistently in one interview mode compared with the other. Item infit measures the misfit of each item compared with expectations given overall model fit. A value of 1 indicates that the extent of out-of-order responses to the item is at the average for all items in the scale. Values above 1 indicate a disproportionate share of out-of-order responses and, therefore, lower discrimination of the item. Infit values in the range of 0.8 to 1.2 are generally considered suitable for a Rasch-model-based measure<sup>6</sup>.\*

All models were estimated using unconditional (joint) maximum likelihood methods implemented in ERSRasch. ERSRasch is a set of SAS programs developed by USDA's Economic Research Service to facilitate estimation of Rasch-based measurement models for food security data. The estimation algorithm follows that used in Winsteps<sup>7</sup> and returns identical item scores and item-fit statistics when applied to the same data.

# Assessing effects of interview mode on prevalence estimates

Even if the Household Food Security Scale measures essentially the same phenomenon in the two survey administration modes, it is possible that a general response bias could exist that affects all items and could bias estimated food insecurity prevalence rates between the two modes. Assessing whether such a bias exists in the CPS-FSS data is complicated by the non-random assignment of households to interview mode. Households interviewed in-person had considerably higher prevalence rates of food insecurity and very low food security than those interviewed by telephone (odds ratios were approximately 1.5), but also had lower income and education and less favourable labour force characteristics. To isolate any effect of administration mode, we estimated multivariate logistic regression models of food insecurity and very low food security on interview mode, with an extensive set of control variables for income, employment, and other household characteristics that could be associated with interview mode and food security. Control variables were derived from data in the labour force section of the survey and from the supplement as follows:

- Household structure was entered as a set of mutually exclusive dummy variables with the reference category, married couple with one or more children, omitted.
- Age of oldest child was entered as a mutually exclusive set of dummy variables. The reference category consisted of households with no child or with the oldest child aged 0–4 years. Households with vs. without children were fully identified by the household structure variables, so the odds ratios for these variables are comparisons to households with a child aged 0–4 years and no older child.
- Income/poverty is the ratio of annual household income to the federal poverty line for that household. (Annual household income is the CPS control card income – total annual income of all household members reported at entry into the survey and updated one year later at re-entry – assessed at the centre of the categorical range.) Poverty lines were based on the Census Bureau's poverty thresholds for the year of the survey. A set of dummy variables identifying income/ poverty ranges was also included to control more completely for non-linearity in the association between income and food security.
- Labour force participation and employment of all adults in each household were described by two series of dummy variables. First, each person in the household aged 18 years and over (or minor reference person or spouse of reference person) was placed in one of the following standard labour force categories: (1) employed full-time; (2) not in labour force, retired; (3) employed, part-time for non-economic reasons; (4) employed, part-time for economic reasons; (5) unemployed (looking for work or laid off); (6) not in labour force, disabled; (7) not in labour force for reasons other than retirement or disability. The person in the lowestnumbered category was considered the 'primary earner', and his/her classification determined the values of the primary earner dummy variables. The labour force categories of other adults in the household were represented by a second set of dummy variables describing whether any other adult (other than the primary earner) was in each category.

# Analysis samples

The multi-year analysis sample (after omitting 13% of households for which interview mode was not identified) consisted of 198728 households: 65749 were interviewed in-person and 132979 by telephone. The samples used to assess item response patterns, which omitted households that affirmed all items or denied all items, consisted of 14055 households interviewed in-person and 21413 households interviewed by telephone. These are very

<sup>\*</sup>Item-outfit statistics were not compared because they are substantially distorted by the screens that are implemented in the CPS-FSS to reduce respondent burden (Nord M, Exploring item fit statistics and measurement reliability of food security scales using simulated data, Food Security Working Paper No. FS-82, USDA Economic Research Service, unpublished).

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large samples for scale-analysis purposes and provide precise estimates of item calibrations. The sample used for the logistic regression analyses included households that affirmed or denied all items, but omitted households lacking income information (an essential control variable), and consisted of 171 642 households.

All analyses were conducted using adjusted household supplement weights. The adjustment consisted of a ratio adjustment, constant within each survey, calculated to result in a mean weight of 1.0 for all households in the analysis sample within that survey.

# Results

There was no substantial effect of interview mode on the relative severity of items or on the consistency of response patterns (Table 1 and Fig. 1). Although differences between interview modes were statistically significant for several items, the differences were substantively small. Furthermore, there were no systematic differences between adult-referenced and child-referenced items, or between less severe and more severe items. The average item discrimination (measured by the standard deviation of items when item scores were estimated on a logistic metric) differed by only 0.2% between the two interview modes, indicating that the ordering of responses was equally consistent in the two modes.

Item-infit statistics were all within conventionally acceptable limits (between 0.8 and 1.2) for both modes (Table 2). There were no apparent systematic differences associated with child vs. adult items or with more vs. less severe items. The greatest differences were the lower discrimination (i.e. higher infit, indicating less consistent ordering of responses relative to those of other items) for the most severe child item, children did not eat for whole day, when administered by telephone compared with administration inperson, and the opposite association for the item, children were hungry. (Infits for this latter item were, however, below unity for both modes, indicating more consistent responses than for the average of all items.)

The prevalence of food insecurity was considerably higher among households interviewed in-person (13.99%) than among those interviewed by telephone (9.46%) – an odds ratio of 1.56. The corresponding statistics for very low food security were 4.63% for those interviewed in-person and 2.87% for those interviewed by telephone – an odds ratio of 1.64. However, almost all of these differences were accounted for by identifiable differences in the socio-economic characteristics of the households in the two samples (Table 3). With controls, the odds ratio of food insecurity based on in-person vs. telephone interview was reduced from 1.56 to 1.036

Table 1 Comparison of item scores between telephone and in-person interviews

	Item calibration (score)				
	Phone	In-person <del>t</del>	Difference	Standard error of difference	
Adult and household items					
Worried food would run out before we got money to buy more	1.164	1.409	0.246*	0.033	
Food bought didn't last and we didn't have money to get more	2.519	2.729	0.210*	0.030	
Couldn't afford to eat balanced meals	3.404	3.390	-0.014	0.029	
Adult cut size of meals or skipped meals	5.503	5.246	-0.257*	0.033	
Adult cut size or skipped meals in 3 or more months	6.404	6.133	-0.272*	0.037	
Respondent ate less than felt he/she should	5.579	5.309	-0.270*	0.033	
Respondent hungry but didn't eat because couldn't afford	7.463	7.388	-0.075*	0.044	
Respondent lost weight	8.480	8.325	-0.155*	0.052	
Adult did not eat for whole day	9.212	9.212	0.000	0.062	
Adult did not eat for whole day in 3 or more months	9.880	9.845	-0.035	0.073	
Child items					
Relied on few kinds of low-cost food to feed children	2.830	2.892	0.062	0.041	
Couldn't feed children balanced meals	4.790	4.900	0.110*	0.044	
Children were not eating enough	6.432	6.613	0.181*	0.054	
Cut size of children's meals	9.239	9.090	-0.149	0.096	
Children skipped meals	10.203	10.304	0.101	0.129	
Children skipped meals in 3 or more months	10.817	10.755	-0.062	0.152	
Children were hungry	9.622	9.545	-0.077	0.107	
Children did not eat for whole day	12.458	12.914	0.456	0.296	
Mean	7.000	7.000			
Discrimination coefficient	1.000	0.998			
Number of cases	132 979	65749			

Data source: Current Population Survey Food Security Supplements, April 2001 and December 2001, 2002, 2003 and 2004.

\*Difference is statistically significant with 90% confidence.

+In-person scores were adjusted by a linear transformation to equate the mean and standard deviation of all item scores to those of the telephone-interview scale. The effect of the transformation was negligible, however, since the mean is arbitrary and the discrimination coefficients were essentially identical, differing by only 0.2%.

(P=0.088) and that for very low food security was reduced from 1.64 to 1.073 (P=0.029). It is not certain whether these adjusted odds ratios reflect true mode effects (small upward biases for in-person vs. telephone interviews) or whether they reflect inadequate controls for differences between the samples, in which case the bias could be negligible or opposite. In either case, it seems unlikely that the mode effect is very large.

#### Discussion

In the context of the CPS-FSS, there is no evidence of a substantial effect of interview mode on the measurement



**Fig. 1** Comparison of item scores between telephone and in-person interviews. *Data source:* Current Population Survey Food Security Supplements, April 2001 and December 2001, 2002, 2003 and 2004

of food security. Response patterns to the indicators that comprise the food security scale were, for practical purposes, invariant between modes. The prevalences of food insecurity and of very low food security estimated from the two interview modes differed by only small proportions once differences in the socio-economic characteristics of households interviewed in the two modes were accounted for. The remaining differences implied an upward bias for households interviewed inperson compared with those interviewed by telephone amounting to about 4% for food insecurity and 7% for very low food security. However, it is likely that some of this - perhaps all of it - is due to incomplete control for differences in the socio-economic characteristics of the two groups. The true bias could be in either direction, but it appears unlikely that it is very large in either case.

The extent to which these results can be generalised to other surveys may depend to some extent on survey characteristics other than interview mode. The Census Bureau has very high name recognition and most respondents have a high level of confidence in the agency. In a survey conducted by an agency or institution that is unfamiliar to respondents, or for which respondents' respect and confidence is lower or less certain, the interview mode might have a larger effect. However, for surveys that are carefully conducted by agencies or institutions that have respondents' confidence and trust, the results of this research suggest that the interview mode will have little or no effect on the measurement of food security.

Table 2 Comparison of item-infit statistics between telephone and in-person interviews

	Item-inf	it statistic
	Telephone	In-person
Adult and household items		
Worried food would run out before we got money to buy more	1.10	1.08
Food bought didn't last and we didn't have money to get more	0.91	0.95
Couldn't afford to eat balanced meals	1.12	1.12
Adult cut size of meals or skipped meals	0.92	0.90
Adult cut size or skipped meals in 3 or more months	0.93	0.90
Respondent ate less than felt he/she should	0.90	0.88
Respondent hungry but didn't eat because couldn't afford	0.88	0.92
Respondent lost weight	1.00	1.01
Adult did not eat for whole day	1.04	1.09
Adult did not eat for whole day in 3 or more months	1.02	1.06
Child items		
Relied on few kinds of low-cost food to feed children	1.02	1.06
Couldn't feed children balanced meals	0.86	0.90
Children were not eating enough	1.06	1.02
Cut size of children's meals	0.98	0.99
Children skipped meals	0.94	0.93
Children skipped meals in 3 or more months	0.83	0.89
Children were hungry	0.80	0.89
Children did not eat for whole day	1.15	1.05

Data source: Current Population Survey Food Security Supplements, April 2001 and December 2001, 2002, 2003 and 2004.

**Table 3** Logistic regression models of low food security and very low food security on mode of interview with controls for household socio-economic characteristics (n = 171642)

Variable	Low or very low	food security	Very low food security					
	Odds ratio	Р	Odds ratio	Р				
Interviewed in-person (vs. by telephone)	1.036	0.088	1.073	0.029				
Household structure (vs. married couple with child)								
Single female with child (no spouse present)	1.343	<0.001	1.486	< 0.001				
Single male with child (no spouse present)	1.057	0.262	1.238	0.015				
Other household with child (children in unrelated subfamily)	1.042	0.651	1.086	0.622				
Two or more adults with no child	0.992	0.837	2.348	< 0.001				
Single female living alone	1.204	<0.001	3.294	< 0.001				
Single male living alone	1.193	<0.001	3.538	< 0.001				
Age of oldest child (vs. age 0-4 years)								
5–7 vears	1.149	0.002	1,155	0.086				
8–11 years	1.354	< 0.001	1.543	< 0.001				
12–14 years	1 490	< 0.001	1 811	< 0.001				
15–17 years	1 343	< 0.001	1 772	< 0.001				
Bace/ethnicity of household reference person (vs. White non-Hispanic)	1.040	<0.001	1.772	<0.001				
Black non-Hispanic	1 271	<0.001	0 964	0.325				
Hispanic (household reference person Hispanic of any race)	1 144	< 0.001	0.004	0.020				
Other race/ethnicity	0.087	0.758	0.000	0.172				
Any elderly in bousehold (and $65 \pm y_{0}$ are)	0.507	<0.001	0.651	<0.120				
Household reference percen pet a citizen	1 090	0.001	0.007	0.001				
Education of most highly educated adult (valibian bigh school completion)	1.000	0.020	0.907	0.010				
Less then high school	1 107	<0.001	1 022	0 422				
	1.10/	< 0.001	1.032	0.433				
Some college	1.032	0.151	1.117	0.001				
Advanced degree	0.714	<0.001	0.797	<0.001				
Advanced degree	0.542	< 0.001	0.602	< 0.001				
Income (ratio to poverty line for household)	0.732	<0.001	0.725	< 0.001				
Income/poverty ratio (vs. 6 or higher)	o 404			0 050				
< 0.5	2.404	0.003	2.869	0.053				
0.50–0.74	3.061	<0.001	3.505	0.016				
0.75–0.99	3.099	<0.001	3.439	0.014				
1.00–1.49	3.054	<0.001	3.357	0.011				
1.50–1.99	2.608	<0.001	3.002	0.013				
2.00–2.99	2.008	0.001	2.348	0.030				
3.00–3.99	1.437	0.043	1.471	0.248				
4.00–4.99	1.092	0.558	1.018	0.951				
5.00–5.99	0.991	0.947	1.194	0.475				
Labour force status of primary earner (vs. not in labour force for reasons oth	her than retirement	or disability)						
Employed full-time	1.044	0.348	0.924	0.223				
Not in labour force – retired	0.599	<0.001	0.497	<0.001				
Employed, part-time for non-economic reasons	0.900	0.056	0.797	0.004				
Employed, part-time for economic reasons	1.818	<0.001	1.587	<0.001				
Unemployed (looking for work)	1.639	<0.001	1.531	<0.001				
Not in labour force due to disability	1.743	< 0.001	1.622	< 0.001				
Labour force status of other adults in the household (categories are not mut	ually exclusive in h	ouseholds with	3 or more adu	lts)				
Employed full time	0.881	<0.001	0.784	<sup>´</sup> <0.001				
Not in labour force – retired	0.856	0.002	0.753	0.002				
Employed, part-time for non-economic reasons	0.834	< 0.001	0.758	< 0.001				
Employed, part-time for economic reasons	1.682	< 0.001	1.711	< 0.001				
Unemployed (looking for work)	1.863	< 0.001	1.818	< 0.001				
Not in labour force due to disability	1.792	< 0.001	1.910	< 0.001				
Home owner (vs. renter)	0.676	< 0.001	0.596	< 0.001				
Mover (moved into current home during period of CPS – 1 to 15 months)	1,070	0.047	1.024	0.015				
Received food stamps in previous 12 months	2 1 1 6	< 0.001	1 924	< 0.01				
MSA residence (vs. in MSA but not identified further as to central city or belance MSA residence)								
In MSA in central city		0.007	1 1 1 1	<0.001				
In MSA, not in central city	1 066	0.007	1 020					
	0.054	0.020	0.029	0.009				
	0.904	0.110	0.311	0.002				

CPS – Current Population Survey; MSA – metropolitan statistical area.

Data source: Current Population Survey Food Security Supplements, April 2001 and December 2001, 2002, 2003 and 2004.

Statistics are based on household supplement weights adjusted so that the weighted number of households is equal to the unweighted number of cases in each year. The models also included dummy variables (coefficients not shown) for the year of survey and for the month-in-sample.

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